

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2613485
<b>Application Number:</b>	10076963
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1465
<b>Title of Invention:</b>	METHODS, SYSTEMS, AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING AUTOMATED CUSTOMER SERVICE VIA AN INTELLIGENT VIRTUAL AGENT THAT IS TRAINED USING CUSTOMER-AGENT CONVERSATIONS
<b>First Named Inventor/Applicant Name:</b>	William Bares
<b>Customer Number:</b>	20792
<b>Filer:</b>	David Moore/Jessica French
<b>Filer Authorized By:</b>	David Moore
<b>Attorney Docket Number:</b>	9259-2
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		9259_2_COC.pdf	140566	yes	2
			3e871eb4d15b59e2e4735621b7b2d5e c27c49406		

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Post Allowance Communication - Incoming	1	1
	Request for Certificate of Correction	2	2
Warnings:			
Information:			
Total Files Size (in bytes):		140566	
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